

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	03-10-2026 14:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	04-10-2026 14:00:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Education
विभाग का नाम / Department Name	Department Of Higher Education
संगठन का नाम / Organisation Name	Central University Of Jharkhand
कार्यालय का नाम / Office Name	Ranchi
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id : hod1.cuj.jh@gembuyer.in Buyer Email id: buycon23.cuj.jh@gembuyer.in
कुल मात्रा / Total Quantity	28
वस्तु श्रेणी / Item Category	Reverse Osmosis based Water Treatment System above 50 LPH Capacity (V2) (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	18.76 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का) / OEM Average Turnover (Last 3 Years)	150 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड / Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	3752000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	PUNJAB NATIONAL BANK
ईएमडी राशि/EMD Amount	75100

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	PUNJAB NATIONAL BANK
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	14

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c). ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Registrar

Ranchi, Department of Higher Education, Central University of Jharkhand, Ministry of Education
(Registrar, Central University Of Jharkhand)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई के लिए आरक्षित / Reserved for Make In India products

एमआईआई के लिए आरक्षित / Reserved for Make In India products	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder

shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.

3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.

5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

8. Bid reserved for Make In India products: : Procurement under this bid is reserved for purchase from Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. However, eligible micro and small enterprises will be allowed to participate. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

9. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM_No.1 4 2021_PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

10. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and

for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

11. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Reverse Osmosis Based Water Treatment System Above 50 LPH Capacity (V2) (28 pieces)

(Minimum 50% Local Content required for qualifying as Class 1 Local Supplier)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Generic	Construction RO Frame	SS304 or better Or higher
	Construction of Body / Encloser	SS304 or better Or higher
	Construction of Self Contained Water Cooler	Self Contained Water Cooler as per IS 1475 (ISI Marked) of cooling capacity - 60 LPH at Rated conditions and Storage Capacity 80 Liters (I,e 60/80 water cooler.)
Features and Performance	Mounting type	Freestanding
	Filtration capacity (In LPH)	Above 50 LPH and upto100 LPH
	Feed Water TDS (ppm) at which the machine LPH and Guaranteed output water quality is ensured	upto1500
	Storage Water Tank (Inclusive in the scope of Supply)	Yes
	Storage Tank Material	Stainless Steel or Same as body material
	Guaranteed output water quality	As per IS 10500 or better
Service, Warranty, Installation and Commissioning	Comprehensive warranty for complete unit	1 year from the date of satisfactory commissioning of the machine
	Minimum Free Services during Comprehensive warranty / CMC / AMC for complete unit	6 nos. per year
	Installation and Commissioning inclusive in the scope of supply	Yes

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Training and Demonstration	The installation and demonstration of the machine at the consignee place shall be carried out as part of installation and commissioning

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Mukesh Kumar	835222,Cheri-Manatu, P.O. Kamre, P.S. Kanke, Dist. Ranchi, Jharkhand	28	45

Special terms and conditions-Version:1 effective from 03-04-2025 for category Reverse Osmosis based Water Treatment System above 50 LPH Capacity (V2)

1. Standard Terms and Conditions for Reverse Osmosis based Water Treatment System / Machine above 50 LPH Capacity

Scope of standard installation and commissioning for Reverse Osmosis based Water Treatment System / Machine above 50 LPH Capacity

1. Sellers Responsibility:

1. All the required tools and machinery as required for installation and commissioning of machine.
2. Suitable hardware including brackets / screws washers etc., for mounting and fitting of machine at the respective locations.
3. All the water connections / fittings piping shall be laid neatly, tidily and securely as per best industry practices.
4. They provide necessary piping and connections from inlet and outlet of the machine within 2~3 meters.
5. All electrical wiring / connection to ensure proper functioning of the machine.
6. All parts of the machine should be suitably earthed, and all electric wiring should be suitably insulated to avoid electric shock during usage.
7. During Service visits with a Comprehensive Warranty / CMC the following shall be applicable .
8. Changing of Pre-Filter during each visit free of cost.
9. Cleaning of the complete water purifications system along with the water tank (if applicable).
10. Changing of Complete Filters once a year free of cost which may include but not limited to Sand Filter, Sediment Filter, Carbon Filter, Mineral Filter, Micron Filter, Anti-Scaling, Alkaline Filter, Flushing Mechanism, Reject Water Control Mechanism, Mineralizer/Taste Enhancer Media, Activated Carbon Media, etc. (as applicable).
11. Seller shall ensure that the "Actual Filtration capacity (In LPH)" specified by them shall be in line with "Filtration capacity (In LPH)".In case any contradiction is observed the superior value out of two shall reveal.

2. Buyers Responsibility:

1. To provide all gate passes for the installation team to access the area where installation to be carried out.
2. To provide suitable location for installation of machine which having required and easy access during installation and post installation maintenance. Any civil work shall be responsible for buyer
3. To ensure inlet water supply within 2~3 meters of machine input and machine output.

4. To provide suitable power sockets within 1~2 meters of the machine.
5. To provide potable water of reasonable quality without having muddy appearance, solids and wastes etc. The input water is usually supplied from local municipalities or PHED supplies.
6. The Input water Head (pressure) shall be 0.3 kg (3-meter head).

3. Note to Sellers:

1. Seller may refer to GTC and ensure strict compliance of the uploaded/ offered product which shall be in line with their model having the claimed specifications in the catalogue or better.

2. Also, same model shall not be uploaded across catalogues with unreasonable/ contradictory offerings.

3. Sellers should note that while uploading the catalogue, all three images must be distinct.

1. **Image 1 - Should be Isometric View of the Complete Product**

2. **Image 2 - Front View of the Complete Product**

3. **Image 3 - LHS or RHS view of the Complete Product**

4. In case any discrepancy is observed in the offered/ uploaded products, OEM dashboard of the respective Brand may be removed, and account shall be suspended as per IM policy.

4. Note to Buyer:

1. For Procurement through BID/RA: - Buyers are advised to create bid with a specific value of Golden Parameter such as Mounting Type, Filtration capacity (In LPH), Maximum Feed Water TDS (ppm) at which the machine LPH and Guaranteed output water quality is ensured, Storage Tank Material, Storage Tank Capacity (In Liter), etc as applicable. Any bid created by the buyer without selecting specific LOV's or selecting Any Value in the above Golden Parameters will be treated as vague and is liable to be cancelled by competent authority at any point of time or if the above is resulting into limited competition or higher cost to the ex-chequer, the buyer will be solely responsible.
2. For Procurement through Direct / L1: - Buyers are advised to apply all filters and selections allowing all the values which are considered meeting or are better than their technical requirements. For example, Constructional Feature if the requirement is Complete Frame made of SS304 or better, buyer should select other superior values i.e. Complete Frame with encloser made of SS304 or better, such selection will act as Complete Frame made of SS304 or better (in L1 buying). For any violation of the above if resulting into limited competition or higher cost to the ex-chequer, the Buyer shall be solely
3. Buyers should also refer to GTC Clause 4. xiii.(w). The ATC / additional specification if any added by the buyer shall not be contradictory to the GeM category specifications / technical parameters (TP). Bids with contradictory specifications and technical parameters will be treated as vague and is liable to be cancelled by competent authority at any point of time or if the above is resulting into limited competition or higher cost to the ex-chequer, the buyer will be solely responsible.
4. Buyer/ consignee shall verify all the technical parameters and specifications including but limited to Filtration capacity (In LPH), Type of Machine and other related parameters of the supplied and installed machine as per contract before issuing
5. Buyers may consider EPBG for duration higher than machine warranty, which may be enched for inadequate warranty support.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to

minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

4. **Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

5. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

6. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

7. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

8. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

9. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

10. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site

warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

11. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

12. **Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

13. **Warranty**

Warranty period of the supplied products shall be 1 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

14. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

Registrar, Central University of Jharkhand
payable at
Ranchi

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

15. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. The bid shall be submitted either by the Original Equipment Manufacturer (OEM) or its authorized dealer/authorized distributor for the indented item. The OEM must have its own manufacturing facility/unit located in India. Documentary evidence in support of the manufacturing facility, such as a valid Factory License/Udyam Registration/Industrial Registration or any other relevant document, shall be submitted along with the bid.
2. All bidders shall submit the following documents along with their bid:
 1. A valid **GST Registration Certificate**.
 2. A copy of the **Permanent Account Number (PAN) Card**.
 3. A valid **Trade Mark Certificate or Factory License** of the Original Equipment Manufacturer (OEM), issued by the competent authority.
3. The bidder shall submit the Earnest Money Deposit (EMD) as specified in the bid document and in accordance with the prescribed terms and conditions

4. **Average Annual Turnover Criteria**

The bidder shall upload documentary evidence in support of the above eligibility criteria in the form of either:

1. **Audited Balance Sheets** for the relevant financial years, duly certified by the Statutory Auditor; **or**
2. A **Certificate from a Chartered Accountant (CA) or Cost Accountant**, clearly indicating the Average Annual Financial Turnover for the relevant financial years.

Failure to submit the required documentary evidence shall render the bid **non-responsive** and liable for rejection.

Note: In case the bidder is an **authorized dealer/distributor**, both the **OEM** and the **bidder** must independently satisfy their respective turnover criteria and submit the supporting documents along with the bid.

5. Experience Criteria

1. Similar Work Experience

The Bidder/OEM should have successfully completed similar works in any **Central Government/State Government Organization/PSU/Government Autonomous Body/CFTI** during the **last three (03) financial years**, ending on **31st March 2026**, satisfying **any one** of the following criteria:

(a) **One (01)** similar completed work costing **not less than 80%** of the estimated tender value;

OR

(b) **Two (02)** similar completed works, each costing **not less than 60%** of the estimated tender value;

OR

(c) **Three (03)** similar completed works, each costing **not less than 40%** of the estimated tender value.

2. Definition of Similar Work

"Similar Work" shall mean **Supply and Installation of Water Purifiers and/or Water Coolers**.

3. Documentary Evidence

The bidder shall submit:

- Copy of the Work Order(s); and
- Corresponding Work Completion Certificate(s), duly signed by the Competent Authority of the purchaser.

3. Note

Work orders and work completion certificates **outside the above-mentioned eligibility period shall not be considered** for evaluation.

6. Service Support Criteria

1. The **Bidder/OEM** shall have its own **Service Centre** or an **Authorized Dealer/Authorized Service Partner** within the State of **Jharkhand** for providing prompt and effective post-sales service during the warranty period.
 2. The Bidder/OEM shall ensure that all service complaints are attended to and resolved within **2 (two) working days** from the date of lodging of the complaint during the warranty period.
 3. The Bidder shall submit documentary evidence of the Service Centre of OEM within Jharkhand along with the bid. The supporting documents shall include, but not be limited to:
 - GST Jharkhand Registration Certificate;
 4. All post-sales services, including installation support (where applicable), inspection, preventive maintenance, breakdown maintenance, repair, replacement of defective parts/components, and all warranty obligations shall be provided **at the Central University of Jharkhand (CUJ), Ranchi campus** without any additional cost to the University during the warranty period.
 5. In case the Bidder/OEM fails to provide service support within the stipulated time, the Purchaser shall be at liberty to obtain the required services from any alternative source at the **risk and cost of the Bidder/OEM**, without prejudice to other rights available under the contract. Such failure may also attract recovery of costs, imposition of liquidated damages/penalties, forfeiture of Performance Security, or any other contractual action as deemed appropriate by the Purchaser.
 6. The decision of the **Central University of Jharkhand (CUJ), Ranchi** regarding the adequacy of service support and compliance with the above conditions shall be final and binding on the Bidder/OEM.
-
7. The bidder shall have to submit **Escalation Matrix for service support**. The Escalation matrix must contain Name, Designation, Contact/Mobile No and Email id of concern individuals. The Escalation Matrix for service support of bidder shall be submitted along with bid document.

A) The items that should be supplied as per the approved specification of good Quality and certificates relevant to respective category:

- a) ISO 9001 :2015 or latest version Quality Management Systems
- b) ISO 14001:2015 or latest version Environmental Management System
- c) ISO 45001:2018 or latest version Occupation Health and Safety management System.

The copies of the same need to be enclosed by the manufacturer and the same should be verifiable. Issuing Accredited authority/bodies of the above certificates shall be verifiable through the website: <https://nabcb.qci.org.in/search-accredited-bodies/>. Certificates obtained from any other non-approved agency

8. will not be acceptable.

B) Compliance with IS 10500:2012 or latest version for Drinking water quality of offered model from NABL approved lab. The certificate copy of the same need to be enclosed by the bidder. Issuing Accredited authority/bodies of the above certificates shall be verifiable through the website: <https://nablwp.qci.org.in/>. Certificates obtained from any other non-approved agency will not be acceptable.

09. The Bidder/OEM shall have to submit WQA (Water Quality Association) Certificate.

10. **In House Lab facilities:**

The OEM of the offered product should have in-house NABL accredited testing facilities. The certificate issued from NABL mentioning the name of the Legal Identity, Certificate Number, Address of the testing facilities etc. should be attached with the bid document.

11. **Scope of Supply (Bid Price to Include All Cost Components)**

The quoted bid price shall be **inclusive of all costs** required for the complete execution of the work up to successful commissioning at the **Central University of Jharkhand (CUJ), Ranchi**. The scope shall include, but not be limited to:

1. Supply of all equipment/materials as per the approved technical specifications.
2. Transportation, loading, unloading, handling, packing, forwarding, insurance, and safe delivery up to the installation site at CUJ, Ranchi.
3. Installation, testing, commissioning, and demonstration of the supplied items.
4. All required **civil works, pipe works, fittings, accessories, consumables, tools, tackles, and labour** necessary for complete installation and commissioning.
5. All applicable taxes and duties, including **GST**, as well as any other statutory levies, charges, or incidental expenses.
6. Any other item or activity required for the satisfactory completion and proper functioning of the system, whether specifically mentioned in the bid document or otherwise necessary for successful execution.

No additional payment shall be made on account of transportation, insurance, packing, civil works, pipe works, installation, testing, commissioning, taxes, or any other incidental expenses beyond the accepted contract price. The quoted price shall be deemed to be **firm, final, and all-inclusive** for the entire scope of work.

12. **OPTION CLAUSE :**

The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

13. **Delivery period**

45 days from the date of award of contract.

14. **Payment Terms:**

□ **Payment shall be released after the successful supply and installation of the materials** at the designated site, subject to satisfactory inspection and acceptance by the competent authority.

□ **The invoice shall be raised only after the successful completion of the supply and installation** and shall be submitted along with all relevant supporting documents for processing of payment. A deduction of 10% shall be made and retained during the warranty period..

15. Submission of the bid shall be unconditional and absolute acceptance of the mentioned terms and conditions of the bid. In case of any deviation from the mentioned terms & conditions in part or full or failure to provide required certifications shall result in disqualification and rejection of bid.

16. **Warranty Clause:**

The warranty period of the supplied products shall be for a minimum period of one year from the date of installation and commissioning at the consignee location. OEM

Warranty certificates must be submitted by the Successful Bidder at the time of Installation. **Annexure-II to be submitted with the bid documents.**

17. Declaration by the bidder for **Class of Supplier and Local content percentage** in the prescribed format as per bid terms and condition. (Annexure-IV)

18. Self-Certified Declaration for taking part in tender for **blacklisting/debarring and insolvency** in the prescribed format as per bid terms and condition. (Annexure-V)

19. Undertaking related to **Model certificate for Tenders** to be submitted in the prescribed format as per bid terms and condition. (Annexure-VI)

20. **Technical Evaluation Checklist/Compliance Sheet (Annexure-VII):**

It is mandatory for bidders to fulfill the complete details in the Technical Evaluation/Compliance Sheet. Bids having an Unfilled Technical Evaluation checklist/Compliance sheet will not be considered for evaluation or summarily rejected

21. **Evaluation Criteria:**

1. **Technical Evaluation:**

- a. **Part-A(Technical Compliance)** will be evaluated as per the Technical Evaluation Checklist/Compliance Sheet submitted by the bidder. Bidders who have submitted their compliance in line with bid technical specifications will be evaluated for the next part of technical evaluation i.e, Part-B.
 - b. **Part-B (Commercial Compliance)** will only be evaluated if bidders qualify in Part-A (Technical compliance) in all respects.
2. **Financial part** of the bid will be opened for those bidders who qualify in Technical Evaluation (Part-A & B).

22.

Bidders should submit the signed & stamped documents of entire bid documents for acceptance of the same, failing which the offer will not be considered for evaluation or will be summarily rejected.

23. The Machine must have an inbuilt MCB for safety purposes, and it should feature 2 faucets (1Cold+1Normal).

ADDITIONAL TERMS & CONDITIONS (ATC)

1. Installation, Water Connection and Waste-Water Outlet

The successful bidder shall provide and fix all required fittings, pipes, connectors, valves, water inlet connections, drainage arrangements and other necessary accessories required for the proper installation, water connection and outlet/disposal of waste water from the water purifier machine. All such materials, fittings and associated works required for complete and satisfactory installation shall be provided by the successful bidder at his/her own cost and shall be deemed to be included in the quoted price. The installation shall be completed satisfactorily at the designated site and duly certified by the User Department/office.

2. Electrical Wiring and Connection

The successful bidder shall provide and fix all required electrical wiring, cables, switches, sockets, MCBs, fittings, connectors and other electrical accessories required for safe installation and electrical connection of the water purifier machine.

All electrical work shall be carried out in accordance with applicable safety standards and the requirements of the installation site.

3. Installation/Completion Certificate

After successful installation and commissioning, the successful bidder shall submit a Satisfactory Installation/Completion Report, duly signed and certified by the User Department/office

Payment shall be processed only after satisfactory completion and certification of the installation.

4. Shifting of Machine

The successful bidder shall shift the water purifier machine within the premises, wherever required during the installation/commissioning process, at his/her own cost and responsibility.

No separate payment shall be admissible for such shifting.

5. Site Visit Before Quoting

The bidder shall be deemed to have visited and inspected the proposed installation site and assessed all site conditions, including requirements for water & electrical connection, waste-water outlet, shifting, installation, commissioning and other incidental works, before quoting the rate.

No additional claim arising out of ignorance of site conditions shall ordinarily be entertained.

6. Service Report Card

A Service Report Card shall be maintained for each water purifier machine.

During every servicing/maintenance visit, the service personnel shall record:

- Date of service/visit;
- Nature of service carried out;
- Parts/accessories replaced, if any;
- Observations regarding machine performance; and
- Name and signature of the service personnel.

7. Fittings and Accessories During Warranty

During the warranty period, the successful bidder shall provide and replace, at his/her own cost, all required fittings, accessories, spare parts and other components necessary for satisfactory functioning of the water purifier machine, to the extent covered under the warranty terms of the Bid/Contract.

8. Service Staff Visit

"The successful bidder shall deploy/arrange qualified service personnel as and when required by the User Department for inspection, servicing and maintenance of the water purifier machine. In case of any service requirement/breakdown, the service personnel shall attend the site and provide necessary service within the stipulated response time and, where required, shall continue the service for a minimum of three (3) days in a week until satisfactory rectification of the issue. A service/visit report shall be submitted after each visit to the Executive Engineer/authorized officer."

9. Certification of Service Reports

All service reports shall be duly verified and certified by the User Department/authorized officer.

The successful bidder shall maintain proper records of all preventive and breakdown maintenance carried out during the contract/warranty period .

10. Payment of Bills

Payment shall be released only after satisfactory installation/completion and submission of the required documents, including the Satisfactory Installation/Completion Report duly certified by the User Department/office

The final bill shall be processed after satisfactory completion of all contractual obligations and submission of all required documents/certificates, in accordance with the terms of the GeM Bid/Contract.

Submitted an Declaration confirming that the bidder shall supply the water purifier machine strictly as per the specifications and requirements stipulated in the GeM Bid/Tender and shall provide a warranty for a period of one (01) year from the date of satisfactory installation and commissioning, along with service support from the OEM/authorized service provider during the warranty period.

Performance Security shall be submitted by the successful bidder as per the terms and conditions of the GeM Bid/Contract and applicable Government rules.

11. Performance Security and Warranty

Performance Security /retention money shall be released/refunded after completion of the warranty period and satisfactory fulfilment of all contractual obligations, subject to submission of a Satisfactory Working Condition Report duly certified by the User Department/Competent Authority, in accordance with the applicable GFR-2017 and GeM Bid/Contract conditions .

The warranty period shall commence from the date of certification of satisfactory installation and commissioning by the User Department/office, provided that the supply, installation and commissioning of the water purifier machine have been completed satisfactorily.

12. Statutory Deductions

All applicable GST, TDS, labour cess, statutory taxes, duties, levies and other deductions, wherever applicable, shall be deducted from the bills in accordance with prevailing laws, rules and Government instructions.

13. Applicable Rules and Conditions

All other terms and conditions shall be governed by:

1. General Financial Rules (GFR), 2017, as amended from time to time ;
2. Applicable Department of Expenditure Procurement Manuals/Guidelines;
3. GeM General Terms & Conditions (GTC);
4. The GeM Bid/Contract/Order and its ATC/STC, as applicable;
5. Applicable CPWD specifications/manuals/provisions, wherever the nature of the work so requires; and
6. Other applicable Government rules, orders and instructions issued from time to time.

14. Response Time and Rectification Period

The successful bidder shall attend any complaint/breakdown within **24 hours** of receipt of complaint/intimation from the University.

Minor defects shall be rectified within **48 hours**, and major defects requiring replacement of parts shall be rectified within **03 days** from the date of reporting.

In case the defect is not rectified within the stipulated period, the University shall have the right to impose appropriate penalties as per GeM Contract conditions and/or get the work executed through alternate sources at the risk and cost of the bidder.

15. Preventive Maintenance During Warranty Period

The successful bidder shall carry out **preventive maintenance service** during the warranty period, irrespective of breakdown complaints.

The preventive maintenance shall include cleaning, sanitization, inspection of all components, checking of water quality parameters, and replacement of consumables wherever required under warranty.

A preventive maintenance report shall be submitted after each visit.

16. Water Quality Compliance

The installed water purifier machine shall consistently provide purified drinking water conforming to applicable BIS standards and OEM specifications.

In case the output water quality is found unsatisfactory due to any defect in the machine or its accessories during the warranty period, the bidder shall rectify the defect immediately at no extra cost to the University.

17. Replacement of Defective Equipment

If the machine suffers recurring defects and remains non-functional for a cumulative period exceeding **07 days** during the warranty period, the University reserves the right to require replacement of the defective machine with a new machine of equivalent or higher specifications without any additional cost.

18. Availability of Spare Parts

The successful bidder shall ensure availability of genuine OEM spare parts, filters, membranes, UV lamps, pumps, electrical components and other accessories required for maintenance of the machine during the warranty period.

Only genuine OEM-approved parts shall be used.

19. Training of Users

After installation and commissioning, the successful bidder shall provide basic operational training to the concerned staff/users regarding operation, routine cleaning, safety precautions and reporting of complaints.

No additional payment shall be made for such training.

20. Risk and Responsibility

The successful bidder shall be fully responsible for any loss, damage or accident caused to the machine, University property or personnel due to improper installation, defective workmanship, use of substandard materials or negligence during execution of the work.

21. Safety Compliance

All installation and maintenance activities shall be carried out following applicable electrical and safety standards.

The bidder shall ensure that its personnel use appropriate safety equipment and follow all safety regulations while working within the University premises.

22. Jurisdiction

Any dispute arising out of or in connection with the contract shall be subject to the jurisdiction of the competent courts having jurisdiction over **Ranchi, Jharkhand**, unless otherwise provided in the GeM Contract conditions.

23. Submission of OEM Authorization

Where applicable, the bidder shall submit a valid OEM Authorization Certificate/Manufacturer Authorization Form (MAF) confirming authorization to supply, install, maintain and provide warranty support for the offered water purifier machine.

24. Consumables During Warranty

All consumables required for satisfactory operation of the machine during the warranty period, including filters, cartridges, membranes, UV lamps and similar components covered under OEM warranty terms, shall be replaced by the bidder at no additional cost to the University.

25. Penalty for Non-Performance

Failure to provide services within the stipulated response time, repeated breakdowns, non-deployment of service personnel, or non-compliance with contractual obligations shall attract action as per GeM Contract provisions, including imposition of penalties, risk purchase, withholding of payments and forfeiture of Performance Security, wherever applicable.

16. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid &

resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc.

and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---